

Privacy & security



Privacy & confidentiality

- Confidentiality for our clients is always one of our major priorities. We never disclose details of our clients to any other individual or organisation unless we have specific approval from that client.
- Information related to our clients is not only confidential to any external body but also within our company. Our employees are subject to strict NDAs and do not discuss our clients within our organisation or outside.



Security

- We take security of ours and yours very seriously. ESG is a UK registered company and therefore the most vital and precious elements of your project and business are protected by UK law including intellectual property protection, confidentiality and ownership of works. ESG manages the compliance by its employees in India using strict legal contracts, monitoring and restriction of data to within the organisation. All systems reside on UK-based servers with robust backup processes such as database mirroring to ensure there is no downtime or loss of data. See the download area for our data security manual, typical employee contracts, typical ESG/client T&Cs and agreement.
- Our data is kept secure in server environments that are restricted to essential staff only and protected by corporate firewalls and strict internet security processes.
- We have a paperless environment to ensure that paper copies of data cannot be taken out of the work place.
- No facility exists for the electronic copying or dissemination of information. No internet access is enabled for our employees other than through strictly defined and monitored channels.
- Our physical infrastructure is second to none. We adhere to our strict corporate policies related not only to our clients confidentiality but also business continuity, social responsibility, employment, environment, health and safety and data security. We are pleased to forward our corporate policy documentation on request.
- Our offices are protected by latest security implementations such as fingerprint access technology to the offices and 24/7 recorded CCTV throughout.

Contact ESG today: 020 7609 2800 | info@esolutionsgroup.co.uk